Important Laundry Information

Paying with a credit/debit card
Our laundry facilities enable you to pay at the machine with a Visa or Mastercard. No coins necessary. A credit card can be used for payment on each individual washer and dryer.

How is my credit/debit card processed?
Your credit/debit card will be pre-authorized for $8.00, which is good for 3 hours or up to $8.00 of laundry (whichever comes first). After 3 hours, you will be charged the exact amount you spent as soon as your card issuing bank finalizes the transaction, usually within 24-72 hours. Until then, an $8.00 charge will be showing as “pending” on your bank statement. Please be patient and wait at least 72 hours for the amount to settle before calling WASH Laundry System. If you spend more than $8.00 within a 3 hour period, then a second $8.00 pre-authorization is required. Multiple visits per day can result in multiple pre-authorizations.

To avoid multiple pre-authorizations, try to do as much laundry as possible within a 3 hour period. If using a prepaid debit card, please ensure you have $8.00 of available balance on your card before using.

Is my transaction secure?
This system is fully PCI compliant and meets all the security standards set forth by the “Payment Card Industry.” All transactions are encrypted to the highest standards and no credit card information is stored on site.

Check the On-Line status
You can elect to get an e-mail or text message for the availability of laundry equipment or to notify you when your laundry is complete. You can register for FREE!
To register or to check the status from your home computer, visit the WaveVision web site: https://www.mywavevision.com/Index.aspx. Select Palo Verde and the laundry building number. To set up a new account, use the Zip Code: 92697 to bring up UCI as the location. Enter all your information, set up your password, and get started.

Washer or dryer out-of-order?
The washers and dryers in the laundry rooms are owned by an outside vendor, not by the University. If a washer or dryer malfunctions, please put an out-of-order sign on the machine and call the vendor directly using the number provided on the machine or you may contact the Palo Verde Office.

Reporting Suspicious Activities or Persons
While we are in a relatively safe community, Palo Verde is not immune to crimes and vandalism. It is always important for everyone to contribute to the safety of the community.
Immediately report all suspicious persons, vehicle activities and all incidents of vandalism or suspected vandalism to the UCI Police Department at (949) 824-5223.
In emergency situations or during crimes in progress, dial 911 or use a Blue Light emergency phone. These are located in Palo Verde and throughout the UCI campus, on Ring Road and parking lots.

“You cannot control the behavior of others, but you can always choose how you respond to it.” ~ Roy T. Bennett
Bicycle Removal - In a continuing effort to create more space at the bike racks for residents, UCI Transportation and Distribution Services staff will tag and impound bicycles located around the Palo Verde property and will continue for the next several months. In order to avoid your bicycle from being impounded, simply remove the tag and enjoy your ride. ONLY remove the tag from your bicycle(s). All bicycles that have a tag remaining are expected to be impounded by Transportation and Distribution Services starting Monday, September 9th. Similarly, if your bicycle is locked to a railing or stairs, it will also be removed. UCI Transportation and Distribution staff will be wearing uniforms as shown with green vests. They will be able to provide identification if requested. If you witness suspicious activity at bike racks outside of the planned bike sweep area or outside of the above stated dates and times, contact UCIPD immediately at 949-824-5223.

Upcoming Palo Verde Events - Save These Dates!

The Palo Verde Housing Assistants invite you to The Palo Verde BLOCK PARTY Sept. 30th - Oct. 2nd 6:30pm - 8:00pm Come out, bring a friend, meet your neighbors, listen to music, eat some hot dogs and vegan dogs (while supplies last), and win prizes. All beverages are welcome. Come to one party or come to them all! The best part is - it’s all FREE!

Party starts at 6:30pm. Drawings will be held at 7:45pm.
You are eligible to win a raffle prizes on your building night. You are encouraged to attend them all, but only eligible for prizes at your block party. See you soon!

For your building's block party time/place, refer to the schedule below:

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday, September 30th</td>
<td>6:30pm - 8:00pm</td>
<td>PV Clubhouse</td>
</tr>
<tr>
<td>Tuesday, October 1st</td>
<td>6:30pm - 8:00pm</td>
<td>Grills between 8400-8700</td>
</tr>
<tr>
<td>Wednesday, October 2nd</td>
<td>6:30pm - 8:00pm</td>
<td>PV Community Room Grills</td>
</tr>
</tbody>
</table>

We hope to see you there!

NO Candles, Incense or other Open Flame Material Permitted in Palo Verde - Candles, even if sealed, are not permitted as part of UCI’s “NO OPEN FLAME POLICY”. Please remove these hazards from your apartment. Battery operated lights are permitted. Violations found by the State Fire Marshal are reported to the UCI Office of Student Conduct.

"Don’t make a habit out of choosing what feels good over what’s actually good for you.” ~ Eric Thomas

Donate $2+ to No Kid Hungry at Habit Burger Grill (get Free Charburger with Cheese on next visit)

Wednesday, Aug. 28th, 12pm - Tuesday, Sept. 24th, 11:30pm

The Habit Burger Grill has teamed up with the No Kid Hungry campaign in an effort to provide nutritious meals to starving children.

How does this work? Simply walk in, tell the cashier you would like to donate at least $2 to No Kid Hungry, and receive a certificate for a free Charburger with Cheese. The certificate can be redeemed on your next visit to the Habit.

Additional notes about the certificate:
• To redeem the certificate, your donation of $2+ must be made by September 24, 2019
• The certificate is valid until October 1, 2019
• Limit one per guest, per order, per day

There are 9 other restaurants that are supporting the campaign as well. For more information about the No Kid Hungry campaign, please visit: nokidhungry.org.

Unauthorized Parking in Garages

Parking in a garage that was not assigned to you is prohibited. Vehicles parked in an unassigned garage will be subject to a citation and/or tow. Parking in front of garages is also prohibited and is subject to citation. For those of you who do have a garage, we require that the garage door be kept closed when not in use. Garages are for parking operable vehicles and may not be used solely as storage for miscellaneous items.

Maintaining Your Garbage Disposal

It is easy to extend the life of your garbage disposal and prevent clogs and jams by regularly following these tips:
Every time you run your disposal, turn on the cold water while the food is being chopped up. Do not turn off the motor or water until grinding is completed. When grinding is complete, turn off the garbage disposal first. Let water continue to run for at least 15 seconds, flushing out any remaining particles, then turn off water.

What Not to Put in the Garbage Disposal
Many foods can actually damage your disposal and can make it break down. Non-food items can damage both blades and the motor. Do not put anything in the garbage disposal that is not biodegradable food. When in doubt, throw it out! Or better yet - compost it!

Avoid putting the following items in your disposal:

- Stringy veggies and vegetable peels - Fibrous materials are the worst culprit when it comes to clogging a garbage disposal. This includes asparagus, celery, artichokes, corn husks and other vegetables that have any kind of stringy qualities to them. The stringy parts can wrap around the blades. The starches in foods such as in potatoes and rice will turn into a thick paste and may cause blades to stick.
- Grease or oil - Greasy foods will distribute a film over the blades diminishing their effectiveness. Over time, it solidifies and begins to build up in your pipes.
- Egg shells - The membrane on the inside of the egg can wrap around the blades.
- Coffee grounds - The grounds build up like sediment in the pipes, causing blockage.
- Pits, seeds, bones - Items such as bones and fruit pits can dull and even break the unit’s blades.
- Anything in bulk - If you have a large amount of food scraps to get rid of, it is best to put it in the garbage or your compost bin.
- Rice and pasta - Every time you turn the water on, the pasta and rice will continue to absorb water and block the pipes.
- Harsh Chemicals - Harsh chemicals like bleach or drain cleaners can damage blades and pipes. Place a work order instead.

For more information, please visit: http://www.housing.uci.edu/housingOptions/Palo_Verde.html

2019 INTERNATIONAL SPEED FRIENDING
Tuesday, September 24th from 1pm to 3pm
Student Center Pacific Ballroom D (G118D)

Make new friends in a fun, fast, and fabulous way! Meet fellow anteaters from all over the world and strike up a speedy conversation! Light refreshments provided!

PV Playgroup - Every Thursday from 3:30-6:30pm in the Community Room
This playgroup is a free playtime for the children to make friends and develop social skills. It also allows adults time to share experiences, ideas and relaxation.

We have light snacks for the children and coffee and tea for the adults. All children and parents/guardians/babysitters are welcome and it is FREE!
Thank you for remaining with the children you bring to the playgroup. Childcare service is not provided.

Should you require accommodations for this or any PV event or program, please contact sherwook@uci.edu.